

Total ACS is fully committed to Health, Safety, Security, Quality, the Environment and Sustainable Development.

Our aim is to:

- **Embody Total's expertise for the formulation of special fuels and additives** (Marketing, Refining, EP) by sharing its technical expertise with Research (including intellectual property),
- **Fulfil Total's claim with regards product differentiation,**
- **Develop a global line of exclusive, innovative, competitive and profitable solutions** both inside and outside Total.

Our goal is to be selected and recognised by our customers as a responsible and referent supplier.

The **Quality** of our products and services, our constant focus on customers' expectations, the sound planning of our operations, the proper functioning of our facilities and the development of our expertise have all helped build our reputation as a reliable and trusted company. We are constantly developing our organisation and methods thanks to the implementation of continuous improvement plans that promote more efficient solutions.

Safety is more than a priority for us. Above all, it's a core value, an essential component of our DNA that is embedded into all of our daily operations. Our focus on safety enables all of our employees, suppliers and visitors to return home safely. To this end, we ask each person involved in our business to integrate **Safety** concerns into their daily actions. This commitment is both an individual and a collective performance criterion. It relies on our management system and our ability to respond to incidents and question our methods. On this particular subject as well as others, we maintain open dialogue with all of our stakeholders (employees, customers, suppliers, local authorities and communities).

We understand that **Safety culture and Business culture go hand in hand.**

Finally, we constantly endeavour to reduce the impact of our business on the **Environment** and to continuously improve our **energy efficiency**. We strive to blend seamlessly wherever we are located. **Environmental and social responsibilities are a major part of our strategy** in terms of our operations in Givors (France) and our product performance.


The type of products we handle requires us to take all the necessary steps to avoid **Health** risks to our staff, contractors and customers. We also implement a prevention plan linked to psychosocial risks and the risks of drug and alcohol addiction.

We adapt our methods and facilities in accordance with regulatory changes and stakeholder requirements.

Our **Security** policy aims to protect our staff and facilities and to prevent theft or misuse of our products.

We have an Integrated Management System in place to help us improve. I undertake to provide our staff with the resources needed to implement this policy, which is linked to the Group Safety, Health, the Environment and Quality Charter. I would like to invite all Total ACS's staff to work together for the continuous improvement of our processes.

With the Management Committee, on 31 January 2017



Denis Marcel
President of TOTAL ACS